Malteser International
Order of Malta Worldwide Relief

2019
Year in Review
The ongoing war in Syria continued to plunge millions of families into suffering. In DR Congo, the second-worst Ebola epidemic in history posed significant challenges to the country’s public health system. Millions were left homeless after extreme weather events in the Philippines and Mozambique. The crisis in Venezuela compelled large numbers of children, women, and men to leave for neighboring countries.

In these places and others, Malteser International broke through barriers and overcame obstacles to reach the most vulnerable people, even in the most isolated places and desperate situations. Thanks to you, our generous donors, partners, and supporters, nearly three million lives in 28 countries were transformed by emergency relief, lifesaving healthcare, food, clean water, cash assistance, income opportunities, and other initiatives.

**But doing good is not enough!**

We work to do good better by constantly rethinking how we effect change and strengthening our commitment to accountability and efficiency. This means putting the people we serve at the center of our programs. It means leveraging the power of innovative and local partnerships to co-create breakthroughs for vulnerable communities. And it means investing time and resources to listen to their concerns, building upon their knowledge and capacities, and empowering them to lead healthy, dignified, and resilient lives.

This Year in Review contains highlights of our work in 2019. Yet, in a world with increasing need, there is still so much more to be done. Together, we can save more lives, and enable more people lead their own transformation.

“All these efforts drive us toward one goal: A life of health and dignity for all.”

Thierry de Beaumont-Beynac, President

---

2019: For a life in health and dignity

From communities devastated by the Ebola epidemic in the Democratic Republic of the Congo (DR Congo) to the displaced families struggling to survive the war in Syria, no region was left untouched by crisis in 2019. Malteser International’s work continued to be crucial in an increasingly volatile world; our programs helped to bring lasting impact to people in need, save lives, and alleviate suffering.
Regional highlights in 2019

DR CONGO

Together against Ebola

Violence and widespread mistrust complicated our efforts to bring the Ebola epidemic in DR Congo under control. In addition to setting up an isolation center for treating suspected patients, we employed our People First Impact Method (PFIM) approach to engage with over 400 community members. By listening to them, we understood their perception of the disease. Together, we built a trusting relationship as we worked to dispel misinformation about Ebola and enable community action against the deadly virus.

176 healthcare workers trained in infection prevention and control
> 1 million people reached through radio programs and community mobilizers

MYANMAR

No one left behind

Conflict, displacement, and natural disasters remained challenges for Myanmar, with the most vulnerable people facing poverty, inequality, food insecurity, and disaster risk. Our 'leave no one behind' approach saw us prioritize the inclusion of socially marginalized groups including ethnic minorities, women, and persons with disabilities. Our holistic approach to tackling the causes of vulnerability helped to strengthen the resilience of communities at risk, ensuring that they are healthier and safer to better withstand future crises.

196,742 people reached with services integrating healthcare, sanitation, income generation, and disaster risk reduction
Disability-inclusion policies adopted to benefit >2000 persons with disabilities

SYRIA

Forging lifelines in crisis

The Syria conflict continued to drive one of the world’s largest refugee crises. Intense fighting in and around the northwestern region of Idlib put civilian lives at risk and led to more suffering and more displacement. Our work with local organizations inside Syria allowed us to support health facilities in extremely hard-to-reach areas, ensuring that families caught in the crisis received the lifesaving medical care and assistance they needed to survive.

11,199 lifesaving emergency surgeries carried out
> 15,000 refugees and migrants reached with medical and psychosocial care

COLOMBIA

Partnering for peace

After years of conflict, Colombia’s fledgling peace process has been threatened by the crisis in neighboring Venezuela. The arrival of over one million Venezuelans needing healthcare has put public services under strain, especially in already underserved regions. To help improve the situation, we delivered medical services to the refugees. At the same time, we worked with indigenous and afro-Colombian communities to develop strategies to improve food security and build resilience to climate change, while fostering peace and social cohesion.

6,250 safe deliveries for displaced women
Social integration initiative established for Venezuelan and Colombian indigenous women

▶ bit.ly/mi-drcongo
▶ bit.ly/mi-myanmar
▶ bit.ly/mi-syria
▶ bit.ly/mi-colombia
One vision: A life in health and dignity

78 partner organizations
Our partners — from local civil society organizations to foundations and institutions — are committed to developing and supporting programs that build stronger communities.

27 member associations
The membership of Malteser International currently consists of 27 National Associations and Priories of the Order of Malta, who actively support the organization within their jurisdictions.

We work in 28 countries across Africa, Asia, the Middle East, Latin America and the Caribbean, supporting people who have been left vulnerable or directly affected by crises and conflicts.

Our partners — from local civil society organizations to foundations and institutions — are committed to developing and supporting programs that build stronger communities.

868 employees
Our global team is made up of talented and committed men and women who are experts in their field, and passionate about a better future for people in need.

c. 78m project funding
A special thank you to all our donors, private supporters, and the institutions who stand by our side and whose financial gifts make our work possible.

28 countries
We work in 28 countries across Africa, Asia, the Middle East, Latin America and the Caribbean, supporting people who have been left vulnerable or directly affected by crises and conflicts.

126 projects
In 2019, we and our partners carried out over 100 humanitarian and development aid projects and initiatives, which reached nearly 3 million people.

A special thank you to all our donors, private supporters, and the institutions who stand by our side and whose financial gifts make our work possible.
Malteser International donation account:
Account number: 2020270
IBAN: DE74 3706 0193 0002 0202 70
BIC/SWIFT: GENODED1PAX

Published by:
Malteser International,
Grüner Weg 14
50825 Cologne, Germany
www.malteser-international.org

Follow us:
Malteser International
@MalteserInternational
@MalteserInt

Photo credits: Malteser International, HIHFAD, Samadhi Marr, IDA, Florian Kopp, Jana Asenbrennerová
Cover photo: Colombia: Karen Gomez, Ricardo Angulo
Icons: FlatIcon.com