The Cluster Programme supports the Cluster Lead Agency, WHO, to achieve well-coordinated health responses. To achieve this objective the Programme has two key focuses:

## Surge Deployments

The first is to provide surge experts in: humanitarian response coordination, public health and information management, to deploy to countries graded by WHO as level 2 and level 3 emergencies who have requested assistance.

The surge personnel spend 70% of their employment deployed. On deployment their work to achieve good coordination is structured across 6 areas:

1. Support service delivery
2. Inform the Humanitarian Country Team for decision making
3. Planning and strategy making
4. Advocacy
5. Monitoring and reporting
6. Contingency planning/preparedness and capacity building

The surge cluster experts are recruited by the consortium partners and work within WHO country offices on deployment. The remaining 30% of their time is used to support the GHC workplan.

## Building Capacity

The second area that the Cluster Support Programme focuses on is to further develop professional capacity for Health Cluster (HC) coordination by providing training for HC professionals.

A vital factor to maximizing the potential impact of the HC is for there to be a good understanding of the HC functionality. In recognition of this factor, the Cluster Programme works to communicate and enhance awareness of the HC among GHC partner organisations.